

GenAIOps CSA One-Page Crib Sheet

Core line: GenAIOps turns generative AI from experiments into operated enterprise services.

Stage	Remember
Build	Prompts, agents, retrieval, orchestration, tools.
Evaluate	Groundedness, relevance, coherence, safety, task success.
Deploy	Managed endpoints, CI/CD, gateway, release controls.
Monitor	System health and answer health.
Govern	Identity, RBAC, audit, responsible AI.
Optimise	Cost, model choice, context, caching.

Fast answer	Response
Hallucination	Grounding, citations, evaluation, monitoring, feedback and human review.
Cost	Token tracking, model routing, context reduction, caching and quotas.
Start point	One bounded use case, approved data, test set, monitoring and clear owner.